

POLICY OF QUALITY AND ACCESIBILITY

The MARQ Foundation is an organization of scientific and cultural character, without a drive for profit. Their motivation is the investigation, enjoyment, and promotion of science through a means of acquisition, conservation, restoration, study, exposition, and by recognizing historic, artistic, and archaeological value.

With its headquarters in the building of the Archaeological Museum of Alicante Province (property of the Provincial Council), MARQ was constituted in 2001, among other purposes, as a modern management agreement to complement and facilitate the work required of the museum. They carry the task for this public service to the community of Alicante and oversee the operation of their installations, sites and monuments. In addition, maintaining the cultural aspects as agreed by its statutes.

The MARQ Foundation holds the values that define their philosophy, the spirit with which to face their mission, and expects the individual to preside with these actions:

- ✓ *Sensitivity and respect for history and archaeology.*
- ✓ *Integration within the cultural community, contributing to the enrichment of the cultural activity throughout the province.*
- ✓ *Commitment to quality, through the effective implementation of a system of continuous improvement.*
- ✓ *Commitment to fulfilling the objectives of quality and accesibility, as well as the legal, regulatory and statutory requirements and DALCO standards.*
- ✓ *Customer-oriented, satisfying the requirements of the visitor and other groups of interest, furthermore meeting their needs and expectations.*
- ✓ *Oriented towards teaching, making it easier for all kinds of audiences to approach culture, especially Archaeology and History.*
- ✓ *Commitment to society, promoting history with ethics.*
- ✓ *Confidence in others, promoting teamwork, a culture of participation and self-motivation.*
- ✓ *Be a responsible organizer and promoter of equality for all diverse peoples, maintaining ethical and appropriate behavior, respecting equal opportunities for people in their diversity, while favoring labor reconciliation from a gender perspective.*

The MARQ Foundation is aware of the responsibility of all members of the organization for the proper functioning of the quality and accesibility control system, therefor it makes them comply with this Policy of Quality and Accesibility.

MANAGEMENT-DIRECTORATE MARQ FOUNDATION
Alicante, December 10 th, 2019